Participant ID:

Interview Protocol - Recyclers

	KEY POINTS
Electronics - Introduction/Warm Up	KEY POINTS
- Would you please list off electronics that you own? - How many pieces of electronics do you have with you right now? - What is the most recent piece of electronics that you bought? - What is the most important piece of electronics for you? - What is your favourite piece of electronics? - Least favorite?	List of electronics around you
Electronics - Old	
- Can you please list off electronics that you don't use? - What do you do with old electronics? - IF STORED, what is the oldest electronic? - DO you ever go back to those old electronics? - YES, WHY? - IF DISPOSE OFF, How? When? Where? Why?	Info about old electronics
Recycling	
- Do you recycle? - IF YES - What do you typically recycle? - How do you go about recycling? Do you separate items based on the items' properties, recycling recommendations, or something else? - How often do you recycle? - Could you briefly go over your entire process of recycling for me? - What motivates you to recycle? - Can you tell me how you feel after completing a recycling activity?	Recycling practices

○ IF NO
 ■ Is there something hindering you from recycling?
  ● IF ITS ABOUT
  ● LOCATION: How could the information be provided?
  ● <u>ASK TO ELABORATE = OFF SCRIPT</u>
  ● PERSONAL PHILOSOPHY (**PP**): DONT PUSH UNLESS YOU FEEL COMFORTABLE
   ○ TREAD WITH CAUTION
  ● LACK OF INFO ABOUT RECYCLING:
   ○ What kind of information would you like?
   ○ How would you like this info to be provided?
   ○ <u>ASK TO ELABORATE = OFF SCRIPT</u>
  ● POOR GOV OPTIONS
   ○ What steps would you like the city/state/federal gov to take to help you recycle?
   ○ <u>ASK TO ELABORATE = OFF SCRIPT</u>
 BRIDGE Qs - "For the sake of this study" - filler/starter
● What kind of information should be provided to know more about recycling?
● Who should provide information on recycling?
● How should this information be presented? (DIGITALLY? - Prompt/ for elaboration purposes)
● IF NO PP ISSUES, Would you recycle if you had all the information required?
	USE "BRIDGE Qs" IF ANY OF THE "IF NO" OPTIONS ARE USED

Electronic Recycling	
● Do you dispose of electronics? ○ YES: Where? How? Often? What? ○ NO: What do you do with it? How long do you keep things? ● Are there any challenges in recycling electronics? ○ HOW HAVE YOU DEALT WITH THIS CHALLENGE? HOW? ○ RECOMMENDATIONS TO SOLVE THIS CHALLENGE ● Do you know if <THEIR LOCATION> has any electronics recycling location?	Personal preference about electronic recycling

○ YES: Where? How did you find them?
○ NO:
    ■ Would you want to be aware of it?
    ■ How would you like to learn about it?	

Info about Electronic Recycling	
• What digital solution would help you stay up to date with electronic recycling? • What information should this digital solution provide? ○ PROMPT: Reminders? Dates? Item-Based info?	Solution suggestion from them
Conclusion	
• Is there anything else I haven't asked you about, but you think I'd be interested in knowing? • Is there anyone else who you think I might be interested in talking to?	